2025/26 Riverside Hockey Academy FAQ’s

**1. Where do students store their gear?** Gear storage is the students responsibility. There is no gear storage at the school or rink.

**2. How do students get from the rink to the school?** Most parents/students arrange carpooling, so 1 parent drops the students off at the rink and another parent picks the students up & drops them off at school. Several students walk from the rink back to Riverside.

**3. What times does the Academy run?** On-ice Mon/Wed/Fri Group 1 7:15-8:15am or Group 2 7:30-8:30am and off-ice Tue/Thur Group 1 7:30-8:30am or Group 2 8:30-9:30am. **Placement into specific blocks is done by the school.** Monday generally focuses on Power Skating, Wednesday focuses on Puck Skills and Friday is either Tactical or Scrimmage.

**4. Where do they do the off-ice?** Off-ice is run at the schools in a variety of facilities (gym, multipurpose room etch....). Off-ice is sport specific working on agility, explosive power, core strength, flexibility etc…

**6.** **What is the staff/student ratio?** Based on a full class of 25-30 students, on-ice is 2 Instructors & 1 Goalie Instructor and off-ice is 1 off-Ice instructor. Academic teacher attends & co-teaches both on-ice and off-ice. Goalie instruction provided for a minimum of 2 goalies/maximum of 4 per group. If only 1 goalie registers the cost is pro-rated.

**7. How many students per class?**   24-30 students per class.

8. **Do I have to pay the full $1565 when I register?** The total fee for the Academy is $1565 but as a convenience to parents, RPM will accept a $313 deposit is required with the registration, as well as post-dated payments for Sept 1-Dec 1 of $313 each.  We accept visa, mastercard, amex and etransfer. Payments are the parent’s responsibility. E-transfer’s must be set to reoccurring **payment prior to Sept 1-Dec 1**. Parents can choose to pay the full amount at any time after August. Please include childs 1st name, last name and school on any e-transfers.

**9. Can I get a tax receipt?** Yes, you can login to your account at [www.rpmhockey.com](http://www.rpmhockey.com) anytime, click on ‘billing’ and all the invoices will be there, just select one and ‘download’.

**10. What do I get for $1565?** Students will get on-ice, off-ice, events, classroom sessions, complimentary academy swag and guest speakers.

**11. Do students get graded on the Hockey Academy & how are they marked?** Yes, students are marked & graded by the academic teacher. The grades are based on several components including attendance, effort, attitude, assignments, volunteer work and being prepared for all aspects of the program.

**12. If my child is a Recreational Hockey Player can they still get an A in Hockey?** Students are marked as individuals, if they are on-time, prepared, work to the best of their ability, hand all assignments in on time etc…they have a good chance of getting an A.

**13. What if my son/daughter gets injured?** If a student is unable to participate in the Academy on-ice, off-ice or events for longer than 3 weeks, RPM will pro-rate fees. **If the student is sick or injured, parents need to communicate with the teachers and the RPM office, email holly@rpmhockey.com**

**14. Do all levels train together?** Yes, classes are comprised of Recreational and Rep level players but Instructors will break the students up according to ability and teach them separately.

**15. Do students have time to shower before going back to school?** Yes, but they need to shower quickly.

**16. What do the students get for Academic credit?** The Hockey Academy at Riverside is a 4 credit BAA Elective.

**17. What happens to PE?** Your child will still need to take PE but most Academy students choose to take PE in the 2nd semester.

**18. What happens if I register and my child changes their mind?** The deposit is refundable (minus $50 admin fee) up to Feb 28. **If you decide to withdraw you need to email** [**holly@rpmhockey.com**](mailto:holly@rpmhockey.com) to arrange a refund and contact the school. Payment #2 is due April 1 and refundable (less $50 admin fee) up to Apr 30. Withdrawing after Sept 1, you may receive a pro-rated refund less admin fees.

**Communication** – all Academy correspondence is done by email. When registering, please provide 1 email address that is checked regularly. Please make sure you are not unsubscribed, you must click ‘yes, to receive promo material’ online under ‘settings’.

RPM On-Ice/Admin – Craig Millin – [craig@rpmhockey.com](mailto:craig@rpmhockey.com)

RPM Off-Ice/Registrations/Special Events – Holly Rogers – [holly@rpmhockey.com](mailto:holly@rpmhockey.com) or Sam Porta – [sam@rpmhockey.com](mailto:sam@rpmhockey.com)

Riverside Teacher – Jeremy Neufeld [–JNeufeld@sd43.bc.ca](mailto:–JNeufeld@sd43.bc.ca)

**Receipts:** You can access receipts anytime, login to your account and click on ‘billing’

**Account Changes:** Update address, email, credit card info online anytime by logging into your account, click on ‘settings’

**Primary Email:** We communicate primarily by email, so please provide an email address that you check daily. Please ensure you have selected ‘Yes, to receive promo material’ under settings, so you receive all academy correspondence. You should also ensure RPM Postmaster is a ‘safe sender’ so our emails do not go into ‘junk mail’.