SRT Hockey Academy FAQ’s

1. **Where do students store their gear?** Gear is dropped off at Planet Ice and locked in the dressing room.
2. **How do students get from the rink to the school?** Students walk and use the school shuttle when available.
3. **What times does the Academy run?** During Block E and F, Tuesdays and Thursdays and rotating Fridays.
4. **Do I have to pay the full $2120 when I register?** The total fee for the Linear Academy is $2120 but as a convenience to parents, RPM will accept a $212 deposit (1st payment) with the registration, the 2nd payment of $212 is due April 1, as well as post-dated payments for Sept 1-Apr 1 of $212 each.  We accept visa, mastercard, amex and e-transfer. Payments are the parent’s responsibility. E-transfer’s must be set to reoccurring payment prior to Sept 1-May 1. Please include child’s 1st name, last name and school on any e-transfers.
5. **15. What if my son/daughter gets injured?**If a student is unable to participate in the Academy on-ice, off-ice or events for longer than 3 weeks, RPM will pro-rate fees. If the student is sick or injured, parents need to communicate with the teachers. Please contact [holly@rpmhockey.com](mailto:holly@rpmhockey.com) asap if your child is injured.
6. **What do I get for $2120?** Students will get on-ice, off-ice, events, classroom sessions and guest speaker, there are not additional costs.
7. **What is the staff/student ratio?** On-ice is 2 Instructors & 1 Goalie Instructor and Off-ice is 1 Off-Ice instructor. Academic teacher attends & co-teaches both on-ice and off-ice.
8. **How many students per class?**   24-30 students per class determined by the school as per Ministry Standards.
9. **Can I get a tax receipt?** Yes, you can login to your account at [www.rpmhockey.com](http://www.rpmhockey.com/) anytime, click on ‘billing’ and all the invoices will be there, just select one and ‘download’.
10. **Do students get graded on the Hockey Academy & how are they marked?** Yes, students are marked & graded by the academic teacher. The grades are based on several components including attendance, effort, attitude, assignments, volunteer work and being prepared for all aspects of the program. Hockey Academy students are required to be in “good standing” in all of their academic classes in order to continue to participate in the Academy. The academic teacher will liaison with classroom teachers to make sure students are meeting academic and behavioural expectations.
11. **If my child is a Recreational Hockey Player can they still get an A in Hockey?** Students are marked as individuals, if they are on-time, prepared, work to the best of their ability, hand all assignments in on time etc…they have a good chance of getting an A.
12. **Do all levels train together?**Yes, all classes are coed and comprised of Recreational and Rep level players but Instructors will break the students up according to ability and teach them separately.
13. **Do students have time to shower before going back to school?** Yes, but they need to shower quickly.
14. **Is there a separate female dressing room?**
15. **What do the students get for Academic credit?** The Hockey Academy at SRT get credit for PE/Hockey.
16. **What happens if I register and my child changes their mind?** The deposit is refundable (minus $50 credit card/admin fee) up to April 4. **If you decide to withdraw you need to email** [**holly@rpmhockey.com**](mailto:holly@rpmhockey.com) to arrange a refund and contact the school. Payment #2 is due May 1 and refundable (less $50 admin/credit card fee) up to May 31. Withdrawing after Sept 1, you may receive a pro-rated refund less admin fees. **If your son or daughter is on the waitlist, we will not process the deposit until they have a confirmed spot.** **If your son/daughter is applying to cross-enroll/transfer, please email** [**holly@rpmhockey.com**](mailto:holly@rpmhockey.com) **after registering.**

RPM On-Ice/Admin – Craig Millin – [craig@rpmhockey.com](mailto:craig@rpmhockey.com)

RPM Off-Ice/Registrations/Special Events – Holly Rogers – [holly@rpmhockey.com](mailto:holly@rpmhockey.com)  or Sam Porta [sam@rpmhockey.com](mailto:sam@rpmhockey.com)

SRT Teacher–Lesley Mcpherson - [Lesley\_Mcpherson@sd42.ca](mailto:Lesley_Mcpherson@sd42.ca)

**Primary Email:** We communicate primarily by email, so please provide an email address that you check daily. Please ensure you have selected ‘Yes, to receive promo material’ under settings, so you receive all academy correspondence. You should also ensure RPM Postmaster is a ‘safe sender’ so our emails do not go into ‘junk mail’.

**Account Changes:** Update address, credit card info online anytime by logging into your account, click on ‘settings’

**Receipts:** You can access receipts anytime, login to your account and click on ‘billing’